USE CASE

MEET GREG

SVP, Information Technology

Wants to **implement Al & automation** into their processes, but current **manual system and CMDB** is not ready to support these goals.

Needs to visualize a clean, reliable data stream and a more efficient, streamlined system to reverse-engineer a solution that meets their overall business goals.



USE CASE

HOW WE HELPED GREG WIN.

12-14 week process:

DEFINE

BUILD

TEST

LAUNCH

Analysis

Analysis of current asset inventory, identify key challenges & requirements to support future business goals.

Technical

Solution Recommendations that build a strong business case to support future goals.

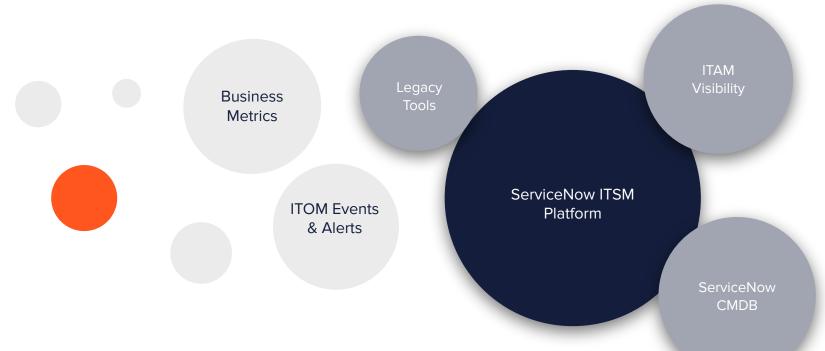
Roadmap

Create a "Success Map" highlighting specific gains from executive perspective to build a strong business case for transformation.

Adoption & OCM

Identified redundant tools, resulting in immediate cost savings. Discovered 500 out-of-compliance assets, outlining a path to full visibility.

SOLUTION SCOPE



OUTCOME

Clearing a path for IT automation success with ServiceNow AlOps.

Drive efficiency to make the business case for evolving from technology services to business services.

Find Flow in your automation and IT roadmap efforts.

- Analysis of their entire system identified opportunities for automation, manual processes, and tool sprawl/noncompliance.
- Benchmarked the IT ecosystem for automation & AlOps implementation readiness leveraging ServiceNow.
- Eliminated 10 redundant tools, creating immediate cost savings.
- Identified 500+ assets that were out of compliance, outlining a path to full visibility.

