

Windward and Splunk

A Powerful Partnership



Windward harnesses 23 years of experience and focus in Network and Operations Management. We specialize in integrating the leading technologies that are associated with Splunk including ServiceNow, Resolve, VMWare, Microsoft, and Cisco. Our breadth of experience enables us to expand upon traditional Splunk analytics with use cases that institutionalize usage and deliver continual improvement.

At Windward we strive to increase the value of your ITSM, data analytics and AIOps platforms by aligning your digital and IT services to business goals.

Use Cases



Cloud Migration

- Cloud Performance Monitoring
- Cloud Cost Management

Cloud Infrastructure Monitoring

- AWS, GCP, Azure
- Containers/Kubernetes
- Serverless Functions

Application Performance Monitoring

- Microservices Monitoring
- Troubleshooting
- Root Cause Analysis

Business Performance Monitoring

- Business Metrics
- SLOs/SLIs

AIOps

- CI/CD Integration
- Auto-Rollback
- Auto-Remediation



Why Windward Chooses Splunk

The Splunk platform brings data to every initiative to reduce downtime, solve problems, and gain visibility into all aspects of your digital infrastructure. Splunk is able to ingest your current data set without having to organize it first. This can be data on bare-metal servers or residing in the cloud. All historical data and current data processes can be ingested giving broad visibility and actionable insights.



Windward deploys Splunk's robust solutions to cover all aspects of business monitoring

End-To-End Process Monitoring

Enable proactive end-to-end business monitoring for accelerated issue identification and error resolution

Data Movement Controls

Allow for capability to attest to the completeness and accuracy of data between source and target for a given time period (data at rest and inflight)

Integrations and Mainframe

Integration with Salesforce, ServiceNow, IDQ, Hadoop, and compatibility with SyncSort Ironstream to utilize mainframe logs and data for reporting

Splunk Premier Partner since 2012

Certified Enterprise Splunk Administrators

Certified Splunk Architects

Certified Splunk Consultants

Operational Intelligence

Perform advanced analytics leveraging machine learning on collected data to provide business insights

Business User Self Service

Enable self service user capabilities navigation of dashboards, creation of dashboards using pivots, extraction of data from dashboards

Process Orchestration

Allow for orchestration and automation of repeatable processes utilizing integrations with Salesforce and ServiceNow

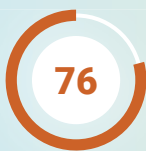


CUSTOMER SATISFACTION

Customer Satisfaction score out of 10



When every decision counts, IT leaders call Windward



NET PROMOTER SCORE

Ranked in the top 5% of all companies in Customer Satisfaction

Want to meet with Windward's A-Team? Call Doug!



Doug Reece

Client Executive

(703) 362-9805

doug.reece@windward.com

Strategic thinking. Real-world results.