

USE CASE

MEET KENNA

CTO, Global Construction Company

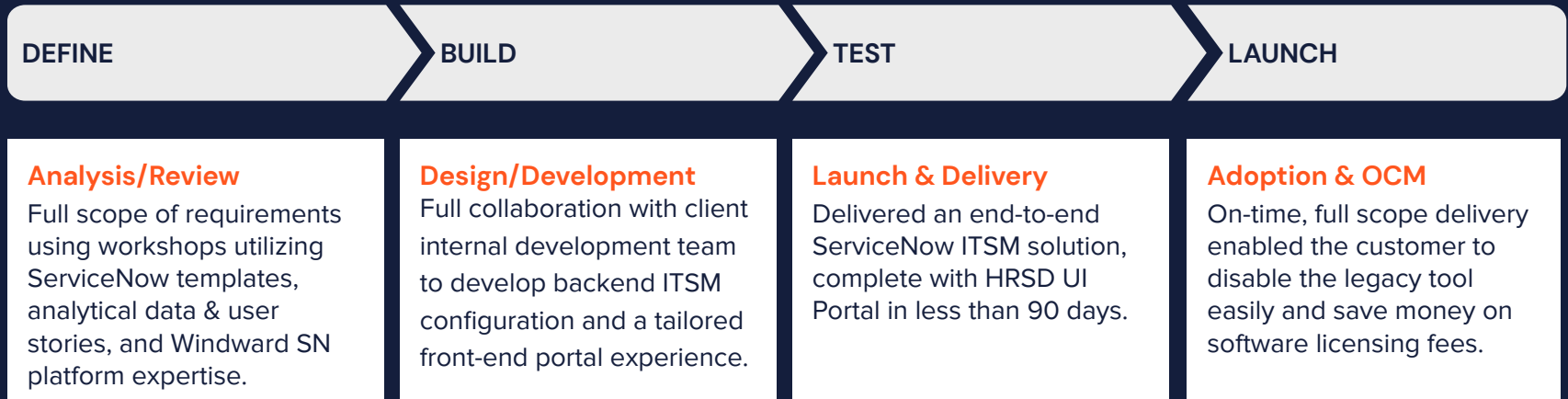
Ready to replace a **legacy IT delivery** system and an aging, **unsustainable HR system**, while **streamlining and consolidating** costly licenses.

Needs an **accelerated timeline** to deliver an **end-to-end solution**, complete with **HRSD UI Portal**, in less than 90 days.

USE CASE

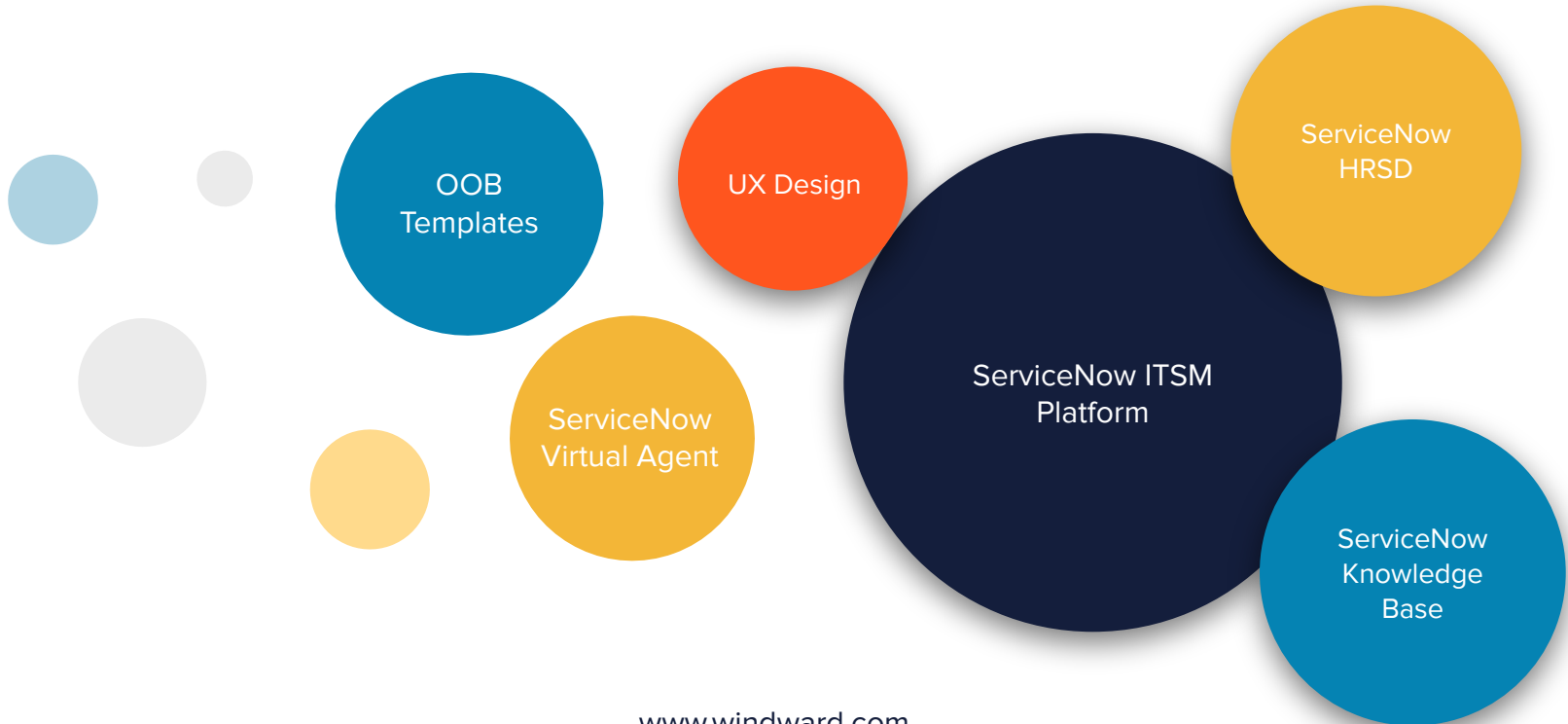
HOW WE HELPED KENNA WIN.

90 day process:



USE CASE

SOLUTION SCOPE



www.windward.com

OUTCOME

Building Better HR Portals with ServiceNow HRSD.

A Solution for Usability, Design & Adaptability to improve Employee Experience & IT Service Delivery.

Find Flow in your ITSM and HRSD experience.

- Full collaboration with client internal development team.
- Delivered an end-to-end ServiceNow ITSM solution, complete with HRSD UI Portal in less than 90 days.
- On-time, full scope delivery enabled the customer to disable the legacy tool easily and save money on software licensing fees.
- Extended the reach of their HRSD via implementation of Virtual Agent.

